




Electronic Filing System (EFS) Data  
Electronic Patent Application Submission  
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EFS ID: 56588  
Application ID: 10678876   
Title of Invention: CALL CENTER COMMUNICATIONS  
SYSTEM FOR HANDLING CALLS  
TO A CALL CENTER  
First Named Inventor: Minh Khuc  
Domestic/Foreign Application: Domestic Application  
Filing Date: 2003-10-03  
Effective Receipt Date: 2004-03-04  
Submission Type: Information Disclosure  
Statement  
Filing Type:  
Confirmation number: 1277  
Attorney Docket Number: 1202a


Total Fees Authorized:

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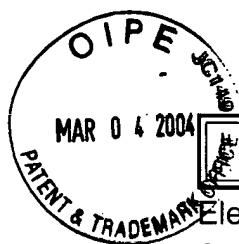


TRANSMITTAL
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Electronic Version v1.1  
Stylesheet Version v1.1.0


Title of Invention	CALL CENTER COMMUNICATIONS SYSTEM FOR HANDLING CALLS TO A CALL CENTER									
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Date: 2003-10-03										
First Named Applicant: Mr. Minh Duy Khuc										
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<table border="1"><tr><td>Submitted by:</td><td>Elec. Sign.</td><td>Sign. Capacity</td></tr><tr><td>Mr. Michael J. Setter Registered Number: 37,936</td><td>Mr. Michael J. Setter</td><td>Attorney</td></tr></table>			Submitted by:	Elec. Sign.	Sign. Capacity	Mr. Michael J. Setter Registered Number: 37,936	Mr. Michael J. Setter	Attorney		
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<p>Comments</p> <p>It is believed that no fees are due in this matter. However, if it is determined that fees</p>										

are due, the Commissioner is authorized to debit Deposit Account No. 210765 for the required fees.



## ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18  
Stylesheet Version v18.0

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	16	6175822	2001-01-16	Jones
	17	6470081	2002-10-22	Sbisa et al.
	18	6690664	2004-02-10	Khuc et al.

Signature

Examiner Name	Date